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Foth, N., Manaugh, K., & El-Geneidy, A. (2013). Towards equitable transit: Examining transit accessibility and social need in Toronto, Canada 1996-2006. Journal of Transport Geography 29, 1-10.

# **Towards equitable transit:** Examining transit accessibility and social need in Toronto, Canada, 1996-2006

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# Highlights

▶ Determines if benefits of Toronto's public transit are equitably distributed. ▶ Develops social indicator for transportation studies. ▶ Measures relationship between social disadvantage and accessibility over time. ▶ The range in accessibility to jobs and transit travel time narrows over time. ▶ The most socially disadvantaged census tracts have better accessibility to jobs. ▶ The most socially disadvantaged census tracts have lower transit travel times.

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## ABSTRACT

The location of transit infrastructure distributes publicly-funded benefits to residents throughout a region. However, these benefits are not always distributed equally among different population groups. This research seeks to determine whether the benefits of Toronto's public transit system are equitably distributed, and how these benefits change from 1996 to 2006 after the implementation of several transit projects in the region. We develop a methodology using a social indicator based on census tract level socio-economic characteristics to measure the relationship between social disadvantage and accessibility to jobs and transit travel time in the Toronto region over time. Transit equity is examined at three levels: spatially, temporally, and by job type. We find the range in accessibility and transit travel time narrows over the 10-year period. In addition, the most socially disadvantaged census tracts have statistically significantly better accessibility and lower transit travel times relative to the rest of the region in both 1996 and in 2006. Our findings show that Toronto has a generally equitable transit system that benefits those in social need, who are likely to gain the most from transit. The methodology proposed presents a useful way to bring issues of social equity directly into the land use and transportation planning process.

## 1. INTRODUCTION

Cities are constantly changing. Transportation networks develop, land-use patterns shift, neighbourhoods transform, and residents relocate. New public transit infrastructure or services can have profound and long-lasting effects on neighbourhoods. The positive impacts of new transit infrastructure have been well established: better quality of life (Michalos and Zumbo, 1999), environmental, health, and activity patterns (Wilkinson and Marmot, 2003), and greater accessibility and social inclusion, particularly for those without a car (Grengs, 2001; Lucas, 2006). But, due to the location of public transit infrastructure, spatial patterns of land use, and the locations of different population groups, a key question is raised: who benefits from these changes in land use and transportation? To answer this question, transportation planners must understand the spatial distribution of new transit service and the populations being served.

In recent years, many researchers have started to examine explicitly the role that public transport plays in providing mobility and accessibility to those without other options. Hine and Mitchell find that "transport policy has been shaped by the notion of a universal disembodied subject which has been aided by the reluctance of transport policy to include a social agenda" (Hine and Mitchell, 2001 p. 319). Analyzing benefits by stratified socio-economic groups is one way to address this. Greater attention to transit accessibility for socio-economically disadvantaged groups may then influence the redistribution of transportation resources in an urban region. Equity planning, defined by Krumholz and Forrester (1990), is about promoting a wider variety of choices for people who have fewer ones. It is an important concept in transportation planning because decision-makers often make choices between maximizing transit user numbers or improving geographic coverage to less-populated areas (Walker, 2008). Yet, ridership numbers should not be the only basis for decision-making. Social outcomes are just as critical because socio-economic isolation intensifies when there are many transit-dependent residents without decent access to destinations (Garrett and Taylor, 1999).

The benefits of a transportation system can perhaps be best understood through the concepts of accessibility and mobility. Accessibility is defined as the amount of potential opportunities for interaction (Hansen, 1959) and focuses on the importance of reaching desired destinations, such as shopping, school, or work. Mobility, on the other hand, captures the ability of movement between different places (Morris et al., 1979). This paper posits that transportation benefits can be intuitively quantified as either a high number of destinations reachable within a certain threshold, or a short travel time to preferred destinations. In addition to accessibility, using travel time to real and observed employment locations has the benefit of moving beyond the abstract sense of regional accessibility. This measure is more valuable to an individual than a simple count of job opportunities—many of which may be undesirable or unattainable.

To assess equity, researchers in many fields use social indicators in order to identify socially disadvantaged populations. This study generates a social indicator to compare the level of accessibility to jobs and differences in transit travel times by social indicator levels in the region of Toronto, Canada. Using a rich dataset composed of all home-work location pairs (at the census tract level) for commuters in Toronto in 1996 and 2006, this research addresses the following questions:

- What are the relationships between socio-economic status and accessibility and transit travel time to jobs?
- How do these relationships change over time between 1996 and 2006?

This paper is organized into four sections. First, a literature review covers transportation studies on demography, equity, and social indicators. Second, a brief context outlines the background of Toronto, our study area. This is followed by a description of the methodology and data used in the paper. Then we present the results for changes in accessibility and travel time by social-indicator deciles between 1996 and 2006. Finally, the conclusion summarizes our findings and discusses ideas for future research.

# 2. LITERATURE REVIEW

The literature review is divided into three sections. The first discusses the relationship between transportation and population demographics, while the second examines the definitions of equity. The third section highlights some of the uses of social indicators in research.

## 2.1 Transportation and demography studies

Researchers have examined the link between transportation and population demographics for decades. Spatial mismatch theory posits that poor workers in American city centres live far from and have difficulty accessing job-rich suburbs (Kain, 1968). Most of this work in the U.S. context contends that areas with lower levels of accessibility relate to low income, black households near the city centre (Grengs, 2001). However, several studies find this definition too narrow for many circumstances. Many low-wage workers who live near city centres have high access to jobs in downtown and its vicinity due to employment density and better transit networks (Blumenberg and Hess, 2003; Hess, 2005). Glaeser et al. (2006) find that in older cities, such as New York and Chicago, low-income earners disproportionately live in central cities due to superior access to public transportation; nevertheless, the poor will relocate to the suburbs if jobs begin to decentralize. In Toronto's Census Metropolitan Area, senior and middle managers generally commute from the suburbs, while professionals, clerks, clerical workers, intermediate service and sales workers tend to commute from areas near the city centre (Moos and Skaburskis, 2009). Wachs and Kumagai (1973) find differences in accessibility by car to jobs by income levels; interestingly, middle-income workers have the lowest job accessibility in their study.

The concept of transportation mismatch may be a better explanation for why disadvantaged neighbourhoods or populations sometimes have difficulty accessing jobs other than the physical distance between home and work (Kawabata, 2003; Ong and Miller, 2005).

The term modal mismatch has also recently entered the literature (Blumenberg and Manville, 2004; Grengs, 2010). These related concepts refer to the difficulty of reaching desired destinations without a car. While arguably already implicit in spatial mismatch theory, transportation and modal mismatch explicitly capture the fact that two areas in a city may not be separated by a great distance but may not be connected by reliable or viable public transit. Therefore, those reliant on public transit may not be able to access certain areas easily while car drivers can. This disparity can have a profound effect on life choices for those who do not own a car. In his interviews with the working poor, Boshmann (2011) finds that workers select home locations based on transportation, not job location, because travel dictates their ability to reach jobs. Interestingly, the interviewees want better transit, not assistance with car ownership. Better transit accessibility to jobs does in fact increase workers' chances of being employed and working close to full-time hours (Kawabata, 2003). Not only does better job accessibility by transit for lower-wage workers address equity concerns, but it aids a regional economy and labour market by allowing for better worker-job matches across an urban region. Thus, the studies discussed above show the important role that a public transit system can play in generating job accessibility for socially disadvantaged workers.

Beginning with Alonso (1964), much work has examined the factors that underlie the spatial distribution of various socio-economic population groups in a region. Glaeser et al (2006) examine the role that transport plays in residential sorting of rich and poor residents of large cities, finding that better public transportation in central cities explains much of this pattern. However, this study was limited to the US context; cities in Canada and elsewhere may show different patterns. The predominant pattern in many US cities has wealthier residents living in the suburbs, while lower-income (and often minority) residents live in central cities. However, in other countries this pattern can vary greatly—or even be reversed—with higher income residents concentrated downtown (Bruekner et al., 1999). These patterns are subjected to change over time due to changes in transportation systems or changes in land-use policies in a region. Furthermore, few studies have examined changes in transportation networks and residential patterns simultaneously.

## 2.2 Definitions of equity

With the importance of transit systems connecting homes to jobs established, planners must then choose how to define equity. Determining equity is difficult because there is no standard definition of distributional equity for transportation benefits (Martens et al., 2012). Transportation benefits include high accessibility to opportunities, short travel time, long service hours, short wait and transfer times, and routes that reach desired opportunities. Although it is common to mention equity in transportation planning documents, very few explain how it is measured or include performance measurements to follow up on this goal (Manaugh and El-Geneidy, 2011). Even the equity goal itself is often vague (Martens et al., 2012). This is likely due to debates over the definition of equity and the difficulty associated with implementing it in practice (Preston, 2009). Nevertheless, there are several ways to approach equity. Horizontal

equity distributes benefits evenly to all groups. Some studies use this concept to define equity as equality in terms of uniform spatial distribution in a geographical region or the same distance from each resident to public facilities (Chang and Liao, 2011; Tsou et al., 2005). Yet measuring uniform distribution or distance ignores varying population densities in regions and fails to assess whether all residents require the same level of access to benefits. Therefore, these approaches offer very limited insight into equity considerations. Trying to achieve complete equal distribution of location-based benefits in space is nearly impossible. As cities naturally develop centres and peripheries, it is unavoidable that residents will have unequal access to opportunities (Martens, 2012).

To account for regional variation, it is more realistic to employ a range of acceptable distribution. Martens, et al (2012) suggest measuring transportation equity with two principals, based on Rawls' *Theory of Justice* (1971). First, maximize the average access to transportation while maintaining a certain minimum for all; second, maximize the average access while constraining the range. These principles address the difficulty of defining equity as equality for spatial benefits because it does not require a uniform amount of benefits for each person or group (Martens et al., 2012). At the same time, aiming for a narrow range could diminish transportation benefits for some in order to increase the benefits for others. To remedy this, in light of equity planning, Murray and Davis (2001) emphasize that transit access should be available for populations with the greatest potential need for subsidized transport. This is commonly called vertical equity: benefits are intentionally provided for one group, often low income, who cannot reasonably afford the price of transportation. Thus, we understand that an equitable distribution of transportation benefits, particularly public transit, first maintains a decent level of benefits for socially disadvantaged groups, then maximizes the average for all and narrows the range.

A number of studies evaluate transportation systems to determine gaps or find optimal improvements with particular attention to equity principles or disadvantaged groups (Manaugh and El-Geneidy, 2012). Evaluation methods include defining the levels of transit service to evaluate disadvantaged populations' access to public transit projects (Murray and Davis, 2001). Another method determines changes in public transport access levels with hypothetical network changes (Wu and Hine, 2003). A final method amends multi-criteria analysis to include quantified equity impacts of potential projects (Thomopoulos et al., 2009). While useful, most of these studies do not use actual home and work location data. To determine if a transit system is equitable and serves socially disadvantaged populations, it is critical to understand where people travel to and from in a region in addition to their level of access to public transport. Due to data availability, actual commuting patterns are less commonly examined, and few studies look at how regions change over time.

#### 2.3 Social indicators in research

Since socially disadvantaged groups should receive some special attention in transportation planning, defining these groups is a very important step. A common way to define these groups is by using a social indicator. Social indicators identify underprivileged groups lacking access to

goods and resources compared to the rest of the society at large (Townsend et al., 1988). The use of social indicators gained prominence in the health field in the 1980s (Bauman et al., 2006; Jarman, 1983; Townsend et al., 1988). Social indicators have been widely used to measure a variety of equity issues, including community deprivation (Sànchez-Cantalejo et al., 2008; Social Disadvantage Research Centre, 2003). Research that uses social indicators uses several different methods. The cumulative method is common, due to its ease in interpretation and simplicity in calculations. Some social indicators are derived from sums of variables (Bauman et al., 2006), while others weight variables equally (Townsend et al., 1988). Meanwhile some studies use the total of standardized values (Manaugh and El-Geneidy, 2012). More complicated methods assign various weighting to each variable (Social Disadvantage Research Centre, 2003). There are different methods used in the literature for the weighting of variables. One weights the variables by number of survey responses (Jarman, 1983), while another uses factorial analysis to determine weights (Sànchez-Cantalejo et al., 2008). Choosing variables to be included in the indicator is perhaps the most important aspect of generating a social indicator. Common variables include unemployment, household income, elderly, children, and minorities (Church et al., 2000; Dodson et al., 2006; Jarman, 1983; Manaugh and El-Geneidy, 2012; Stanley, 2012). Some variables are debated in the literature. For example, car ownership, although quite common, is considered a poor proxy for household deprivation (Townsend et al., 1988) since owning a car may be necessary for disadvantaged households if they have poor access to public transit, although owning a car can be a significant financial burden on some families (Johnson et al., 2010). Moreover, car ownership may reflect population density more than ability to own a car (Christie and Fone, 2003). Thus, variables in a social indicator must be selected to reflect the characteristics the research is trying to reveal.

# 3. METHODOLOGY AND DATA

To assess the level of transit service being offered by the existing system to both socially disadvantaged and non-socially disadvantaged groups, this study uses both mobility (travel time) and accessibility (gravity-based) measures. A combination of both measures is useful since both temporal and spatial distribution of opportunities is considered by commuters when deciding mode choice, home location, and employment location (Morris et al., 1979). In this study, differences between socially disadvantaged groups and the rest of the population, as well as differences between 1996 and 2006, are measured through a series of paired and unpaired t-tests conducted with statistical analysis software. Scatterplots and other graphs present, visualize, and analyze the data. The following sections describe the data sources and methods used to complete the analysis.

## 3.1 Social indicator

In order to generate the social indicator, it is first necessary to choose and locate the most relevant variables. Using census-tract level data, it is important to note that not everyone in a socially disadvantaged area is deprived, and likewise everyone who is deprived does not

necessarily live in a socially disadvantaged area (Townsend et al., 1988). The selection of variables should be appropriate for the country (Sànchez-Cantalejo et al., 2008) in order to compare differences in a country's population. For example, in Ireland Wu and Hine (2003) compare Protestants' and Catholics' access to buses because these groups are spatially separated, while Sanchez-Cantalejo et al. (2008) uses illiteracy in Spain to identify social disadvantage. For this study, we use variables that are appropriate for a Canadian context. As this research has a focus on employment accessibility, variables used in literature that are not directly related to commuters are excluded from this study. These include seniors, youth, family type, disabled persons, and health. We use four variables to measure social disadvantage in terms of commuting to work including the two most common variables from the literature and two country-appropriate variables (Statistics Canada, 1996a, 2006a):

- median household income,
- percentage of labour force that is unemployed,
- percentage of population that has immigrated within the last five years, and
- percentage of households that spend more than 30 percent of income on housing rent.

Percentages are used in order to compare census tracts with different numbers of residents (Ong and Miller, 2005). In Canada, recent immigrants represent a significant group in major urban centres. Almost three quarters of new immigrants settle in Toronto, Montreal, and Vancouver (Heisz and Schellenberg, 2004). Partly as a result of the rules and regulations of Canada's immigration system, immigrants have, on average, higher levels of education compared to Canadian-born residents (Statistics Canada, 2004). Nevertheless, recent immigrants are more likely to work for lower wages, be employed in lower-skilled jobs, and have higher rates of unemployment compared to Canadian-born residents (Statistics Canada, 2004). In addition, immigrants also have a greater propensity to commute to work by public transit. In Toronto, 36% of immigrants who arrived within 10 years commute by transit compared to 21% of Canadian-born commuters (Heisz and Schellenberg, 2004). Consequently, recent immigration status is a relevant variable to include in a Canadian social indicator compared to education level that is widely used in other countries.

The second country-appropriate variable is households spending more than 30 percent of income on rent. The national housing agency, Canada Mortgage and Housing Corporation (2011), defines housing affordability as spending no more than 30 percent of income on shelter costs. Furthermore, renter households spend noticeably less on basic necessities, such as food, shelter, and clothing, on average compared to owners (Luffman, 2006). Thus, the variable of renter households that pay more than 30 percent of income on rent shows the burden of housing costs relative to other expenses. It provides a more nuanced description of a household's economic situation than median income alone.

A correlation matrix is used to verify that the selected variables relate to each other and describe similar groups. All four variables have a statistically significant Pearson correlation (above 0.5) for 1996. For 2006, the four variables were significantly correlated as well, or highly

correlated (above 0.46). Each of the variables is standardized for comparison purposes, weighted equally, and summed to create the indicator value. Some census tracts are excluded from the analysis due to the fact that there is no residential land use, or the data are not reported in the census. The indicator is grouped by deciles. Each decile contains 10% of the census tracts included in the data. Grouping the social indicator scores by deciles shows if there are trends in accessibility and transit travel time by social groups, with particular attention to the most socially disadvantaged populations (decile 1).

## 3.2 Measuring job accessibility

Accessibility may be measured in many ways (see Geurs and van Wee (2004) for a thorough review of accessibility measures). The gravity-based measure of accessibility attempts to model travellers' perceptions that closer opportunities are more desirable than farther ones. Gravity-based accessibility is often used in studies to measure accessibility to jobs (El-Geneidy and Levinson, 2007; Hess, 2005; Manaugh and El-Geneidy, 2012). A negative exponential decay curve is derived from Toronto area origin-destination survey data. The same travel decay functions for 1996 and 2006 are used since separate 1996 data are unavailable. Employment numbers were provided by Statistics Canada (Statistics Canada, 1996b, 2006b). The transit travel time matrix was obtained from the University of Toronto at the Traffic Analysis Zones (TAZs) level of analysis. Using a Geographic Information System (GIS), TAZ centroids are matched to the closest census tract. For census tracts with multiple TAZs, an average of the TAZs' transit travel time is used. Analyzing census data from two separate years requires consistent geographical boundaries. In 1996, there were 679 census tracts in the study area, and 821 in 2006. Census tracts are divided over time to maintain a given population in each. Using GIS, we pair the 1996 and 2006 census tracts to compare each year.

Accessibility can be calculated for different categories of opportunities. In addition to measuring accessibility to all jobs, this study analyzes accessibility to two job categories: low skill jobs and all other jobs. This was accomplished using the ten job categories defined in the National Occupational Classification matrix 2006 (Human Resources and Skills Development Canada, 2009). Low-skill jobs are the four job categories that usually do not require university education and include skills with on-the-job training (these are sales and service; trades, transport, and equipment operators; primary industry; processing, manufacturing, and utilities). All other jobs include the remaining five job categories that usually require university education and do not require skills learned on the job (these are business, finance and administration; natural and applied sciences; health; social science, education, government service, and religion; arts, culture, and recreation).

#### **3.3 Measuring transit travel time**

In addition to the broad measure of regional accessibility, this study also captures estimated transit travel time to actual work locations for all workers in the region. A dataset provided by

Statistics Canada (1996b, 2006b) contains the home and work locations for all workers in the Toronto region at the census tract level. Commuters are allocated to one of the Statistics Canada job categories and rounded to the nearest five (for confidentiality purposes). The modeled commute times are very detailed. They include walking to and from transit locations, wait time, time in vehicle, and transfer time. For this study, these times are summed together for a total door-to-door commute time (see Day et al. (2010) for modeling transit times). Transit travel times were modeled slightly differently in 1996 and 2006, with one preferring the closest stop, and the other allowing for longer walking times. Thus, we use standardized values in this study in order to be able to compare the relative standing of different groups. Commuter sharing the same origin-destination pairs are given the same commute time, while actual commute times as it represents a small portion of total commuters. Other aspects of travel, including trip-chaining, other required stops, or route diversions, are not accounted for in the modeled journey-to-work commute times by transit.

For some origin-destination pairs, the model calculated transit as an unfeasible mode. This includes instances in which a trip would be "unnecessary" (that is, people are unlikely to take a bus for 30 seconds and are more likely to walk instead) and a trip where access time would be too long, making the trip unfeasible. To include these census tracts in the analysis for year-to-year comparisons, we added walking time to the closest centroid with feasible transit time in addition to the estimated travel time of this closest centroid. This was calculated using a street network in GIS and using 5.47 km/hour walking speed (Krizek et al., 2012). It is important to note that the transit travel time is the time it would take *if* a commuter took transit: this does not imply that all commuters actually took transit. In this way we measure the potential transit benefit that the current system offers to residents based on the locations of their home and work, regardless of their actual selected mode. In this way we measure the potential benefit that the current system offers to residents based on the locations of their home and work.

#### 4. STUDY CONTEXT

The greater Toronto region is the most populated area in Canada. Total jobs increased from 2,236,381 in 1996 to 2,638,537 in 2006, while the total employed workforce increased from 2,161,339 in 1996 to 2,521,545 in 2006 (Statistics Canada, 1996b, 2006b). With a growing workforce, accessibility to jobs for workers is increasingly important. Both population and employment concentration show a suburbanization trend. This shift may be influenced by construction of the tolled Highway 407 north of the city centre, as the highway offers faster connections to residents in these areas and greater access to labour for businesses. The region, particularly the City of Toronto, is well-served by bus, subway, and commuter rail transit. During the study's time period, there were two significant infrastructure additions to public transit (Figure 1). The first is the 5.5 km Sheppard subway line with five new stations. The second is seven new GO Train stations along the existing commuter train network. The bus network experienced several changes as well, including express bus expansions. In the Toronto

region, fewer residents take transit as they live farther from the city centre. Around 53% of commuters who live within 5 km of the city centre take transit; this drops to 10% when commuters are located 15 to 20 km away from the city centre (Statistics Canada, 2005). For our research, we selected the City of Toronto and the adjacent municipalities that have significant public transit connections to the City of Toronto (Figure 1). The maps make use of data and shapefiles from DMTI Spatial Inc. (2007) and "The Big Move: Transforming Transportation in the Greater Toronto and Hamilton Area" (Metrolinx, 2008). While data were available for the whole region, this area has the bulk of public transit routes, services, and connections in the region. It also has the highest variation of income levels. Thus, this study focuses on the most populous area with high levels of transit accessibility, including large areas with limited transit accessibility could potentially skew the findings.

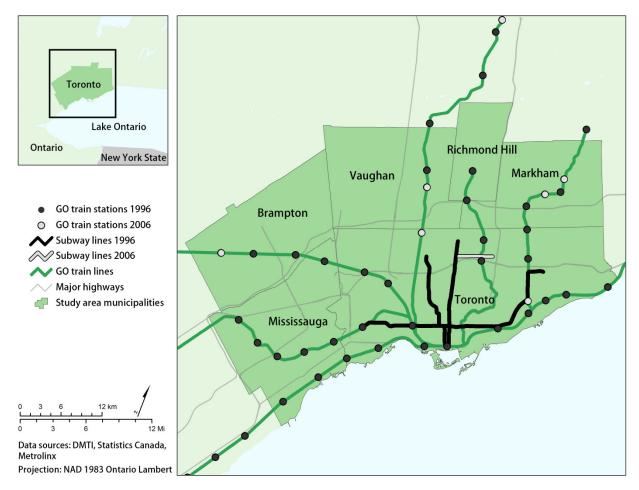


FIGURE 1 Context map

# 5. FINDINGS AND DISCUSSION

# 5.1 Regional trends

Figure 2 shows the spatial distribution of the social indicator deciles in both years. The lowest social indicator decile, outlined in black, represents the most socially disadvantaged census tracts. Some census tracts are excluded from the analysis and appear blank because land use is not residential, or the data are not reported in the census. There is a clear suburbanization trend for the most socially disadvantaged areas (Figure 2). From 1996 to 2006, the lowest decile increased an average of 1.3 km in Euclidian distance from downtown. An increase of 0.61 in standard deviation indicates that the lowest deciles are occupying more geographically diverse areas in 2006 when compared to 1996. Around 36% of the lowest decile census tracts in 1996 are no longer among the lowest decile of socially disadvantaged populations, which may be linked to a variety of reasons including but not limited to increases in housing prices near the regional centre, suburbanization of jobs, and improvements in the transit network. Thus, it is clear that the most socially disadvantaged census tracts are increasingly located in geographically diverse areas.

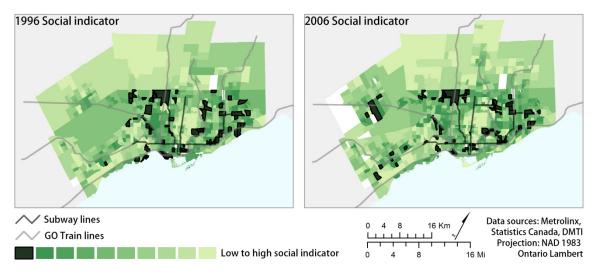




Figure 3 displays the spatial distribution of standardized accessibility to all jobs by census tract, and standardized transit travel time (not minutes) for both years. These standardized values compare each census tract's standing to the region in the same year. The accessibility maps show that higher levels of accessibility have spread outward in the region, with the core accessing the greatest number of jobs. For transit travel time, these maps show that some areas farther from the city centre have decreasing transit travel times relative to the rest of the region from 1996 to 2006. Over the ten-year time period, more census tracts have viable access to

transit. In 1996, 4.4% of census tracts had over 85% of commuters with no viable transit options. This decreased to 1.3% of the studied census tracts in 2006.

In 1996, we find that the more socially disadvantaged populations have greater accessibility to jobs and shorter transit travel times compared to the rest of the region (Figure 4). Ten years later, the more socially disadvantaged populations continue to have higher levels of accessibility to jobs and shorter transit travel times compared to other census tracts in the study area (Figure 4). The main finding from the data displayed in the scatterplots is that the socially disadvantaged populations continue to have the most transit-related benefits in the region within the 10-year period. Interestingly, Table 1 shows that the range of the relative social indicator widens over the 10-year period. Some census tracts become much more socially disadvantaged than others. Comparing 1996 and 2006 in Table 1, the median level of the relative gravity-based accessibility to all jobs increases and the range narrows from 1996 to 2006.

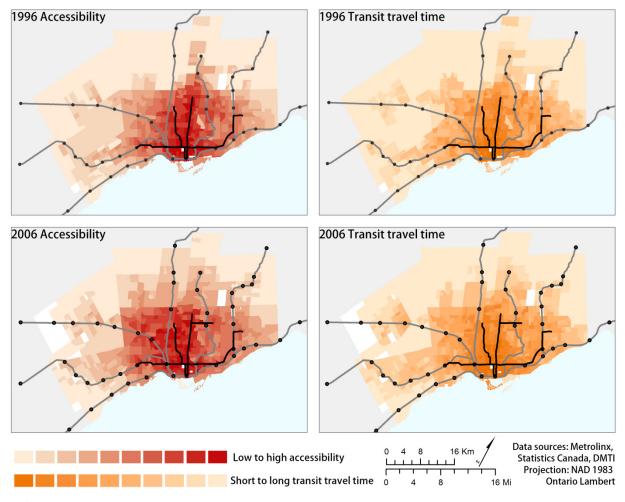


FIGURE 3 Relative accessibility and relative transit travel time to jobs by deciles, 1996 and 2006

In terms of accessibility, this finding is consistent with the equity principles of increasing benefit levels to all while narrowing the range. Thus, Toronto's transit system is becoming more equitable in terms of accessibility to jobs. When we analyze transit travel time, the range in times narrows slightly (Table 1). Note that these values are relative scores, and do not represent units of time such as minutes. However, in relative terms, commuters in 2006 have a slightly longer median transit travel time compared to 1996 (Table 1). Therefore, while accessibility to jobs is improving, transit travel time for actual home to work commutes is longer relative to the region in 2006 compared to 1996. Longer commute times are a reflection of the transit system, as well as changes in home and work locations, land use patterns, and commuters' willingness to travel. For instance, commuters may be more willing to commute to farther work locations with improvements in transit system infrastructure and service. Overall, the range for both transit travel time and accessibility narrows from 1996 to 2006. As well, the relative median level of accessibility increased over time, while the relative median level of transit travel time increased (longer travel times).

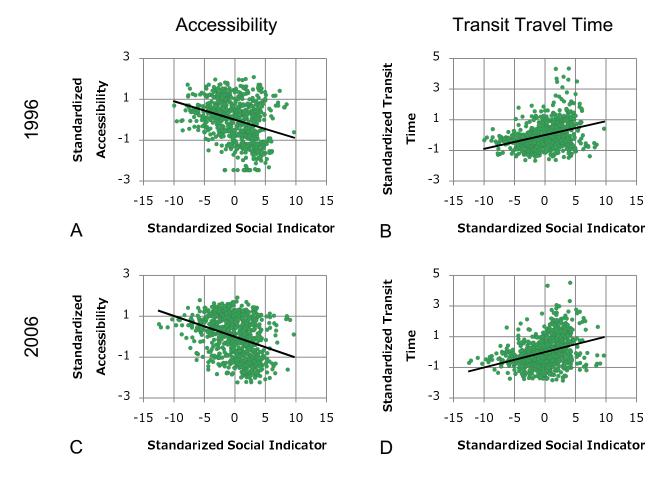


FIGURE 4 Comparing accessibility and transit travel time to the social indicator

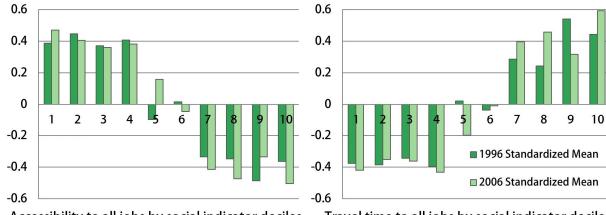
	Year	Maximum	Minimum	Range	Median
Social indicator	1996	9.67	-9.96	19.63	0.27
	2006	9.63	-12.45	22.08	0.21
Accessibility	1996	2.09	-2.46	4.55	0.13
	2006	1.92	-2.23	4.15	0.18
Transit travel time*	1996	7.00	-1.67	8.67	-0.22
	2006	6.66	-1.86	8.52	-0.16

**TABLE 1** Standardized values of the dataset

\*note these are relative values, not units of time

#### 5.2 Trends by social decile

Figure 5 shows relative year-to-year accessibility and travel time values for each social indicator decile. Remember that decile 1 represents the most socially disadvantaged group. Grouping by deciles does not reflect the same distribution and range as the scatterplots; the purpose of the deciles is to compare the transit benefits for one decile to the rest in terms of range. As standardized values are used, a gain in one decile does not correspond to a direct loss or gain of benefits in another. Comparing the deciles in Figure 5, there is a clear divide in both accessibility and transit travel time for more socially disadvantaged deciles in contrast with less socially disadvantaged deciles. The general trend in both years shows that the socially disadvantaged deciles have relatively high accessibility to jobs; conversely, the least socially disadvantaged deciles have relatively low accessibility to jobs. In 2006, the most socially disadvantage group (decile 1) has the highest job accessibility relative to the rest of the region. For transit travel time, the most socially disadvantaged decile has one of the shorter transit travel time commutes relative to the other regional deciles in 2006. In terms of providing for groups that have the greatest potential to benefit from public transit, Toronto's transit system provides the most socially disadvantaged groups with higher levels of accessibility and shorter transit travel times, in each year, relative to other social deciles in the region.



Accessibility to all jobs by social indicator deciles Travel time to all jobs by social indicator deciles FIGURE 5 Accessibility and transit travel time by social indicator deciles

We also group the data by three job categories: all jobs, low skill jobs, and all other jobs. In all circumstances except one we did not observe that job categories had different results than all jobs; therefore, we report the findings for all jobs. Using two sample t-tests, we compare social indicator deciles in the same year. The t-tests demonstrate statistical significance of many findings displayed in the scatterplots and bar graphs. In 1996, the lowest decile has better accessibility, t(677) = 3.39, p = .001, and shorter transit travel times, t(166) = -6.14, p < .001, compared to all other deciles in the same year, as well as compared to the highest decile for all jobs (accessibility: t(134) = 4.71, p < .001, transit travel time: t(81) = -4.71, p < .001). As an equitable transit system should first maintain a decent level of benefits for socially disadvantaged groups, we find that in 1996 the Toronto transit system benefits the most socially disadvantaged census tracts for their commutes to real job locations. A decade later, these findings are consistent: the lowest decile has better relative accessibility, t(819) = 4.55, p < 0.001, and shorter transit travel times, t(148) = -6.37, p < .001, compared to all other deciles in the same year, as well as compared to the highest decile in 2006 for all jobs (accessibility: t(163) = 7.15, p < .001, transit travel time: t(110) = -6.25, p < .001). Thus, relative to all other census tracts in the same year, Toronto's transit system provides the best accessibility to jobs and shortest transit travel times for the most socially disadvantaged groups.

Regarding the changes over time, we compare the most socially disadvantaged decile in each year to determine relative differences. The lowest social indicator decile in 1996 improves in their level of accessibility to all jobs in 2006, compared to the other deciles, t(81) = -6.14, p < .001. Likewise, the census tracts that became part of the lowest decile in 2006 improves their accessibility to all jobs from their level in 1996, relative to the other deciles, t(81) = -4.64, p < .001. This demonstrates that both the 1996 and 2006 most socially disadvantaged decile improves their levels of accessibility to all jobs compared to the rest of the deciles.

In terms of commute time to all jobs, transit travel time significantly decreases over time for the lowest 1996 decile, t(81) = 5.93, p < .001, and the lowest 2006 decile, t(81) = 4.12, p < .001, compared to relative change in transit time for other deciles. Interestingly, the most socially disadvantaged decile in 1996 did *not* experience a statistically significant decrease in transit travel time to low skill jobs, t(80) = 1.86, p = .066. This finding is remarkable because low skill jobs represent the type of jobs that this group would most likely need to reach. In addition, comparing the lowest deciles in each year, accessibility to jobs and transit travel time did not change significantly, t(148) = -0.77, p = 0.443, and t(148) = 0.51, p = 0.61, respectively.

This means that regardless of the location of the lowest decile in each year, these census tracts did not experience a significant change in accessibility to all jobs, low skill jobs, or all other jobs, nor in transit travel time. From the results in the scatterplots, we know that the lowest social indicator decile has higher accessibility to jobs and lower transit travel time compared to all others. Not finding statistical significance simply confirms that the lowest decile in each year continues to have relatively high accessibility and low transit travel time. Lastly, we test if accessibility and transit travel time to different job categories changes at different rates over time. We find that low skill jobs and all other jobs changes at the same rate (since it is not

significant) from 1996 to 2006 for both accessibility, t(818) = 1.38, p = 0.168, and transit travel time, t(818) = 0.14, p = 0.892. Thus, one job category is not gaining transit benefits over another during the ten-year period.

#### 6. DISCUSSION

Past work has examined accessibility over time (El-Geneidy and Levinson, 2007) or accessibility throughout the socio-economic spectrum (Fan et al., 2012). However, the authors are not aware of previous work that has looked at both simultaneously. Furthermore, while much work has examined accessibility and the location of socially-deprived neighbourhoods, this is the first time to examine these relationships in the Canadian context. Baum-Snow & Kahn (2005) do examine related issues but focus predominantly on transit ridership as opposed to how transport system benefits are distributed throughout society.

Our findings for transit travel time and accessibility to jobs do not support that the spatial mismatch hypothesis is present in Toronto from 1996 to 2006. While the more socially disadvantaged census tracts are located nearer to the city centre in 1996, some move outward in the region by 2006. Even with the changing dynamics of where socially disadvantaged areas locate in the Toronto area, the most socially disadvantaged census tracts have better accessibility to jobs and shorter transit travel times from home to work in 1996 and 2006 compared to all other groups. This is similar to Hess' (2005) finding that low-wage workers have the best accessibility to jobs, while workers not in poverty have the lowest employment accessibility. In terms of serving socially disadvantaged populations that stand to gain the most from public transit, Toronto's transit system and distribution of job locations serve these groups well. This shows that vertical equity continues to be present. Interestingly, these findings are in contrast with the conclusion of other research on Toronto (Hulchanski, 2007), which claims that low income populations have lower job accessibility and longer access time to jobs compared to the rest of the region. However, it should be noted that both the report's study area and methodology used to determine accessibility vary from our research. For example, the current research uses a robust transit travel time model and actual home and work locations. Hulchanski (2007) uses two simplified indicators: the number of subway stops in the area, and the number of jobs per 100 "working age population", which only approximate job accessibility or travel time to work. Thus, actual home-work location data provide a more accurate view of commuting patterns by transit in the region.

In this research we have shown that the residential location of socially disadvantaged commuters has been suburbanizing over the ten-year period. However, even with the trend of suburbanization, the most socially disadvantaged deciles have relatively high accessibility to all jobs and relatively low transit times compared the rest of the region in both 1996 and 2006. Over time, the most socially disadvantaged decile shows a statistically significant increase in accessibility and decrease in transit travel time. Current land use policies adopted by different cities that encourage building high-end residential properties in downtown and its vicinity are expected to have a similar effect on the suburbanization of the socially disadvantaged population.

Yet the network structure and its changes in these cities are what will determine if similar changes in accessibility will be present or not. Overall, we find that Toronto's transit system moves towards a more equitable distribution of transit-related benefits from 1996 to 2006, while maintaining a high level of these benefits for the most socially disadvantaged groups. In other words, socially disadvantaged commuters continue to have a greater share of benefits, higher job accessibility, and lower relative transit travel time compared to the rest of the region in both years.

The results of this Canadian study differ from U.S. research on spatial mismatch hypothesis and transportation or modal mismatch. Literature from American studies tends to find that lower income groups have a more difficult time accessing jobs due to distance or transportation and modal mismatch (Grengs, 2001; Kain, 1968; Kawabata, 2003; Ong and Miller, 2005). Besides differences in commuting patterns from city to city, the results from this study emphasize that residential and work locations of the socially disadvantaged shift over time. As a result, transit providers need to be aware that transit systems must be flexible to adjust alongside changing commuting patterns.

## 7. CONCLUSIONS

By focusing on how the measurable benefits of a transport system changes over time, as well as who receives these benefits, this study offers an important analysis of how transport equity can be better measured and understood. While this study did not find patterns that would suggest a clear spatial or modal mismatch in Toronto, the authors certainly recognize that these patterns of injustice do exist elsewhere. This paper's primary contribution may be the generation of a new social indicator tailored to transportation studies. The methodology simultaneously accounts for differences in social need of the population, land use, and employment. The social indicator shows groups by social disadvantage deciles and measures their accessibility to jobs and relative transit travel time. It is a helpful tool for transportation planners when evaluating networks because it identifies who benefits from a transit network. This methodology could be applied to allow practitioners and researchers to locate where transit service levels should be maintained in case of funding cutbacks. Consequently, when transit agencies face funding shortfalls, service changes should be careful not to harm socially disadvantaged populations.

Every data set, model, and study has limitations. In this study, two models were used to calculate transit travel time in each year that used different assumptions; thus we are limited to using standardized values in order to compare year to year. An assumption in this study is that shorter transit travel times are inherently better. This risks missing the importance of transfers, comfort, and preference for modes of transit travel.

Suggestions for further research on this topic include comparisons of the mean and range of accessibility and travel time for automobiles to transit. This would help quantify the performance of Toronto's transit system. Such an analysis would show whether one mode is receiving an increase in transportation benefits compared to the other over time. In addition, origin-destination survey data could be analyzed to gain a better understanding of whether changes in transit systems encourage farther commutes. Another topic to pursue is to compare changes in neighbourhood clusters and their relationship to transit using spatial auto-correlation in a GIS. Finally, there are remaining questions regarding the relationship between changes in accessibility and the process of neighbourhood change and gentrification over time in the region.

## ACKNOWLEDGEMENT

The authors thank Metrolinx for providing Statistics Canada data, and Professor Khandker Nurul Habib from the University of Toronto for providing the travel time matrix. The authors would also like to thank the three anonymous reviewers for their valuable feedback on the earlier version of the manuscript.

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